

Swimzilla.com Merchandise Return/Exchange Form

If for any reason you are not completely satisfied with your purchase, you may return or exchange it within 30 days from the ship date. No returns will be accepted after 30 days from the ship date. All returned items must be in their original, new, unused condition, with all tags attached and in the original packaging. Because of health department regulations, all swimwear must be tried on over an undergarment or it may not be returned. Custom items or items made to a customer's specification **MAY NOT** be returned. All returns must be sent back pre-paid. We cannot accept C.O.D. returns. For your protection, we recommend sending your items back using an insured/traceable method. If you are unsure as to whether or not you can return an item, please contact a Swimzilla representative. Please send an email to info@swimzilla.com.

If the item(s) you purchased is eligible for return, simply fill out the form below and send your item back to us with the return form inside the package. Be sure to fill out the return form COMPLETELY and be sure to include your original order #, description of the item you are returning and your contact information. Failure to completely fill out the return form may delay the processing of your return. Please allow 5-10 business days from the time we receive your item(s) for your return to be processed and refunded/exchanged.

Please Note: If your original order was shipped for free and the item you are returning brings your order total back under \$85 (the amount that qualifies for free shipping), a \$5.99 shipping charge will be deducted from your refund. All refunds will be issued to the same credit card used on the original order. If you are exchanging an item, the credit card you used on your original order will be charged \$5.99 to cover the cost of shipping your exchange to you.

Please Mail Returns To: Swimzilla.com
Attn: Returns
6516 Monona Drive, Suite 239
Monona, WI 53716

Original Order #: _____	Ship To Address for Exchange (if applicable)
Original Order Date: _____	Name: _____
Contact Name: _____	Address 1: _____
Contact Phone: _____	Address 2: _____
Contact e-mail: _____	City, St, Zip: _____

List Item(s) Being Returned

Product Code	Product Description	Color	Size	Qty	Return Code

Return Code	CE - Customer Error	DE – Defective*	DF - Didn't Fit	LD - Late Delivery
RS - Returning Samples	UN - Unsatisfied	WI - Wrong Item	O – Other	

*If the item you are returning is defective, please indicate where/how the item is damaged: _____

Replacement Order (if applicable)

Product Code	Product Description	Color	Size	Qty	Price